

Grayson Wilkins

404 Sun Lake Cir, Apt 114

Lake Mary, FL 32746

graysonawilkins@gmail.com

graysonwilkins.com - (518) 795-0387

EDUCATION

Ithaca College, Ithaca, NY

May 2015

Bachelor of Science, **Emerging Media – Computer Science, Writing**

Cum Laude, Oracle Honor Society, Upsilon Pi Epsilon, John B. Harcourt Scholarship, Dean's List

CAREER EXPERIENCE

Software Engineer, Thomson Reuters; Rochester, NY

January 2018 – Present

- Developed the Foreign Trade Zone and Automated Broker Interface modules of the Integration Point Global Trade Management platform using ASP.NET with VB.Net and C# against MSSQL databases
- Led an initiative to localize DateTime and Numeric values across applicable pages in the GTM platform
- Completed TFS items within the scope of two-week iterations using standard agile/scrum methodology

Software Engineer I, CBORD; Ithaca, NY

September 2016 – December 2017

- Designed, implemented, tested, and documented ResCenter, the CBORD Housing software product, using ASP.NET with C# in Microsoft Visual Studio against both Sybase and Oracle databases
- Developed the web-based application using Jenkins as a and Perforce for version control
- Completed user stories and defects in the scope of three-week iterations with agile/scrum methodology

Java Programmer for Junior and Senior Research, Ithaca College; Ithaca, NY

January 2014 – May 2015

- Reconstructed the main user interface of a legacy educational desktop software program called Rashi
- Implemented Java code by using Eclipse as an IDE and its built-in SVN repository for version control
- Presented completed research and new software for the Ithaca College Department of Computer Science and for an award at the Ithaca College James J. Whalen Academic Symposium, *April 2015*

RELATED EXPERIENCE

Technical Support Specialist I - POS, CBORD; Ithaca, NY

July 2015 – September 2016

- Assisted clients from colleges, universities, and hospitals with the functionality of Micros Point of Sale software and hardware used to facilitate their business' food service and merchandise infrastructures
- Talked clients through issues with their registers including file corruption and hardware failure
- Worked with IT teams to diagnose and resolve server to terminal network communication problems
- Accessed system databases and executed SQL queries in order to troubleshoot and resolve issues

Helpdesk Consultant, Information Technology Services; Ithaca, NY

May 2014 – May 2015

- Provided technical support in person, over the phone and through emails to faculty, staff, and students
- Troubleshot issues pertaining to the use of Microsoft Office programs, especially Outlook and Word
- Diagnosed and solved problems with college-owned computers and their network connectivity
- Employee of the Month, *September 2014*

SKILLS

C#, VB.NET, ASP.NET, JavaScript, Python, HTML, PHP, Angular, Java, SQL, XML, CSS, Swift, RESTful APIs, web programming, and iOS development. Database Management, Windows Server Support. Proficient in Microsoft Office: Word, PowerPoint, Excel, Publisher, Access, and Outlook.